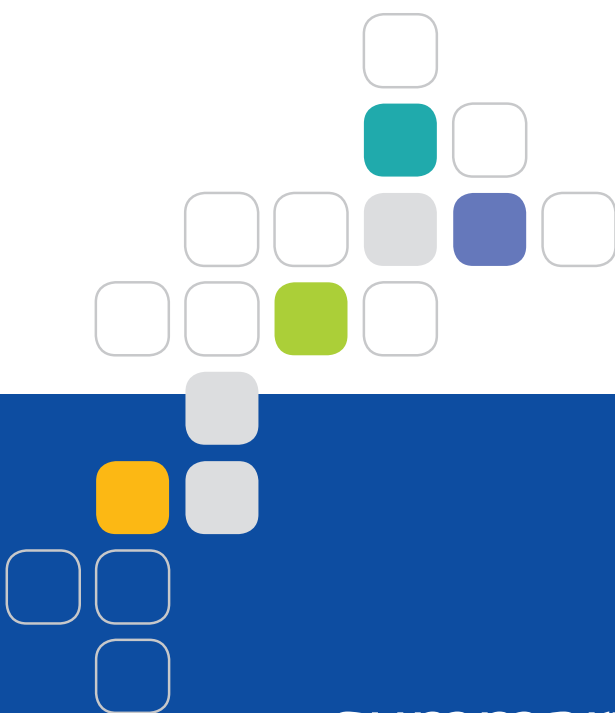


For a more  
efficient and effective  
Public Administration  
closer to the territories  
citizens and business



summary document

**NOP Governance and Institutional Capacity  
2014-2020  
ESF-ERDF**



**summary document**  
April 2019



## Introduction

In the 2014-2020 programming cycle of cohesion policy in Italy, the NOP on Governance and Institutional capacity, multi-fund ESF – ERDF, **contributes to the objectives of the European Union strategy for smart, sustainable and inclusive growth (Europe 2020) through actions of enhancement of the Public Administration’s institutional and administrative capacity.**

The Programme, addressed to the entire national territory, is a **tool in support of PA reform and modernisation measures** and interventions aimed at improving the multilevel governance system in the implementation of development policies.

The interventions in support of the reform and modernisation measures of the PA concern aspects of **management, organisation, simplification and digitalisation of processes and services to citizens and businesses** (e-government) and are aimed at increasing **transparency and civic participation** through the development and the dissemination of **public data** (open government). The modernisation initiatives of the PA also foresee a focus on improving the **efficiency and performance of the judicial offices.**

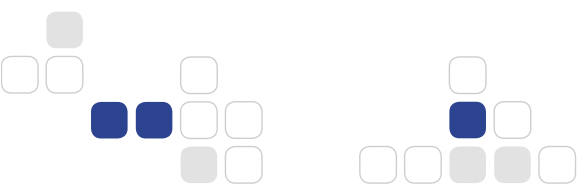
Next to this first macro-area of intervention - the first “pillar” of the strategy - the NOP provides a second, aimed at **improving the ability of the PAs to be efficient and effective in the implementation of development policies and public investments** through an improved coordination between the different levels of government involved and forms of institutional cooperation. In its purpose to reinforce the capacity of public administrations to effectively implement development programmes, the second pillar also includes actions to improve the management of Programmes funded by the EU funds.

More in detail, the actions financed under the first pillar of the NOP concern the implementation of the administrative reform measures introduced to make the management of personnel and of public management efficient, to reorganise the state and territorial structures - also based on the new administrative geography consequent to the reform of Local Authorities -, improve the management systems of public administrations and reinforce the prevention of corruption.

The processes of digitalisation of public administrations are also supported in the framework of the first pillar, with the aim of strengthening transparency and participation through the development of open data and open government and ensuring the dissemination of e-government services to improve the quality and efficiency of services.

With regard to the focus on the modernisation of the justice area, the intervention strategy is based on innovation of procedures and tools and organisational changes in order to reduce the amount of time required to settle disputes, and cut the backlog, especially of civil law cases.

The second pillar aims at reinforcing the multilevel governance system of development and cohesion policies, through the creation of a centre of competence providing guidelines to the different levels of government involved and providing support to develop the technical competences necessary for a sound management of public investment programmes.





The objective is to steadily improve - through horizontal actions for the entire Public Administration and the promotion and extension of good practices - the administrations' capacity to be more effective and efficient in development policies, the coordination of multilevel governance in the implementation of public investments, the formulation and implementation of public policies.

To maximize the effectiveness of the interventions, the Programme foresees an integrated use of the ESF and ERDF resources, investing on **two of the 2014-2020 Thematic Objectives (TO)**:

- *Enhancing institutional capacity of public authorities and stakeholders and efficient public administration: **TO 11*** - ESF and ERDF
- *Enhancing the access to Information and Communications Technology and its use and quality: **TO 2*** -ERDF

The decision to contemporaneously invest on these Thematic Objectives is based on the consideration that many of the identified modernisation interventions require digitalisation as a condition of effectiveness. At the same time, the reform actions foreseen in the TO11 framework, are necessary in order for the technological and infrastructural measures of the TO2 produce the expected effects.

**The Programme is divided into 4 Priority Axes:** Axes 1 and 2 operationally implement the strategy's first pillar, Axis 3 interprets the second pillar. Axes 1 and 4 are co-financed by the ESF. Axes 2 and 3 by the ERDF. Each Axis foresees one or more Specific Objectives and each Specific Objective is broken down into one or more actions, formulated with reference to the nature of the activity to be financed, i.e. indicating "what" financial resources are used for.

**The organisational structure of the NOP** on Governance and Institutional Capacity 2014-2020 is the following:

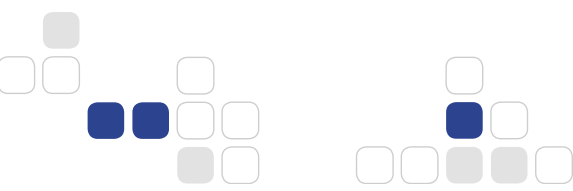
*Authorities and bodies responsible for financial management, control and audit*

- Managing Authority - Agency for Territorial Cohesion
- Certifying Authority - Agency for Territorial Cohesion
- Audit Authority - State General Accounting Office - Ministry of Economy and Finance

*Intermediate Bodies*

- Presidency of the Council of Ministers - Department of Public Administration
- Ministry of Justice

**NOP** on Governance and Institutional Capacity 2014-2020 **total budget is € 780.755.322,00** (see *Financial information for details*).



# Programme Strategy – Overview

Priority Axes, Thematic Objectives, Investment Priorities, Specific Objectives and Actions

Priority Axis	Thematic Objective	Investment Priority	Specific Objective	Action
1 - Building administrative and institutional capacity for the modernisation of the Public Administration	11 - Enhancing institutional capacity of public authorities and stakeholders and efficient public administration	11i - Investment in institutional capacity and in the efficiency of public administrations and public services at the national, regional and local levels with a view to reforms, better regulation and good governance	1.1 - Increasing transparency and interoperability, and access to public data (ER 11.1)	1.1.1 Development of competences for the quality and management of public data and Open Government projects to foster transparency, collaboration, and civic participation
			1.2 - Reducing regulatory burdens (ER 11.2)	1.2.1 Measures coordinated at national, regional and local level aimed at reducing processing time and at minimising the costs of regulation (including administrative costs), with particular reference to those related to entrepreneurial initiatives. Targeted actions to support the points of single contact for production activities and the other administrations involved in the management of complex procedures for business activities are also envisaged within this framework at the local level
			1.3 - Improving the performance of Public Administration (ER 11.3)	1.3.1 Measures for the development of digital competences (e-skills) and of models for the joint management of advanced services
				1.3.2 Innovation measures in the management of health services that envisage support to the development of competences for the implementation of innovation processes (Pact for Health)
				1.3.3 Measures for the enhancement of administrative capacity, at the central and regional level, aimed at the integration of environmental sustainability
				1.3.4 System actions for the optimisation of administrative capacity-building measures implemented under thematic NOPs and/or ROPs
				1.3.5 Measures for the rationalisation of public administrations, for the improvement of organisational efficiency and personnel management
			1.4 - Enhancing the efficiency and quality of performance of the judicial system (ER 11.4)	1.4.1 Actions to improve the efficiency and performance of judicial offices through technological innovation (computerisation of civil proceedings), organisational support for the computerisation of and online access to judicial offices, dissemination of specific innovations and support for the activation of change management measures
			1.5 - Increasing the levels of integrity and legality in the action of the Public Administration (ER 11.5)	1.5.1 Measures for the integration of risk management systems with the planning, programming, evaluation and internal control systems of administrations, as well as for the development of competences for managing tools to prevent and fight corruption, codes of conduct and whistleblowing techniques (with particular reference to the public procurement sector)

# Programme Strategy – Overview

Priority Axes, Thematic Objectives, Investment Priorities, Specific Objectives and Actions

Priority Axis	Thematic Objective	Investment Priority	Specific Objective	Action
2 – Developing e-government, interoperability and support for the implementation of the “Digital Agenda”	02 - Enhancing access to, and use and quality of, Information and Communications Technology	2b - Enhancing access to, and use and quality of, Information and Communications Technology through developing ICT products and services, e-commerce, and enhancing demand for ICT	2.1 - Development of demand for ICT in terms of use of online services, digital inclusion and online participation (ER 2.3)	2.1.1 - Measures for the definition of technological solutions to ensure the quality, accessibility, usability, release, re-usability and interoperability of public data, promoting civic participation and social control (reference to action 2.3.1 of the Partnership Agreement)
		2c - Enhancing access to, and use and quality of, Information and Communications Technology through strengthening ICT applications for e-government, e-learning, e-inclusion, e-culture and e-health	2.2 - Digitalisation of administrative processes and dissemination of fully interoperable digital services provided by the PA to citizens and businesses (ER 2.2)	2.2.1 Measures for the development of models for the joint management of advanced services and technological solutions for the implementation of e-Government services, also in an integrated (joined-up services) and co-designed set-up (reference to action 2.2.2 of the Partnership Agreement)
				2.2.2 Measures for the rationalisation of public administrations, for the improvement of organisational efficiency and personnel management (reference to action 2.2.1 of the Partnership Agreement)
			2.2.3 Actions to improve the efficiency and performance of judicial offices through technological innovation (computerisation of civil proceedings), organisational support for the computerisation of and online access to judicial offices, dissemination of specific innovations and support for the activation of change management measures (reference to action 2.2.1 of the Partnership Agreement)	

## Programme Strategy – Overview

Priority Axes, Thematic Objectives, Investment Priorities, Specific Objectives and Actions

Priority Axis	Thematic Objective	Investment Priority	Specific Objective	Action
3 - Strengthening multi-level governance in Public Investment Programmes	11- Enhancing institutional capacity of public authorities and stakeholders and efficient public administration	11a - Enhancing institutional capacity of public authorities and stakeholders and efficient public administration through actions to strengthen the institutional capacity and the efficiency of public administrations and public services related to the implementation of the ERDF, and in support of actions under the ESF to strengthen the institutional capacity and the efficiency of public administration	3.1 - Improving multi-level governance and administrative and technical capacity of the PA in public investment programmes (ER 11.6)	3.1.1 - Implementation of horizontal actions for the entire public administration in order to oversee and improve the efficiency of the decision-making process of multi-level governance in public investment programmes, and to strengthen the technical co-operation chain, starting from the "Administrative Reinforcement Plans"
				3.1.2 - Improvement, dissemination and application of appropriate evaluation methods (ex-ante, in itinere and ex-post) and strengthening of the competences and abilities of the National System of Evaluation and of the Evaluation Units for the undertaking of evaluations and evaluative researches and/or support for evaluations carried out by other subjects
				3.1.3 - Implementation of the European Code of Conduct on Partnership
				3.1.4 - Strengthening and improving the quality of statistical information with a high level of territorial breakdown and detailed data linked to the individual Programmes, developed on the basis of common quality standards (action associated to the "Statistical Systems" ex ante conditionality)
				3.1.5 - Targeted measures to accompany the reform process of Local Authorities with reference to the implementation of the policies supported by the ERDF and complementary to the measures foreseen in Axis I

## Programme Strategy – Overview

Priority Axes, Thematic Objectives, Investment Priorities, Specific Objectives and Actions

Priority Axis	Thematic Objective	Investment Priority	Specific Objective	Action
4 - Technical Assistance	Technical Assistance		4.1 - Ensure the smooth operation of all phases of the NOP's macro-management processes: preparation, management, supervision, evaluation, information and communication, networking, resolution of complaints, control	4.1.1 Technical assistance targeted at the management, supervision, evaluation, information and communication, and control of the NOP
			4.2 - Strengthening of the mechanisms of policy, coordination and cross-party support to the overall national planning defined by the Partnership Agreement	4.2.1 Support in implementing the Partnership Agreement
			4.3 - Implementation of information and communication measures on the national planning defined by the Partnership Agreement	4.3.1 Information and communication measures on the national planning defined by the Partnership Agreement



## Financial Information

	Axis 1	Axis 2	Axis 3	Axis 4	NOP
Less Developed Regions – EU contribution	€ 254.366.715,00	€ 59.040.630,00	€ 161.800.768,00	€ 34.641.886,00	€ 509.849.999,00
Less Developed Regions – IT contribution	€ 63.591.679,00	€ 14.760.158,00	€ 40.450.192,00	€ 11.547.296,00	€ 130.349.325,00
Less Developed Regions – Total allocation	€ 317.958.394,00	€ 73.800.788,00	€ 202.250.960,00	€ 46.189.182,00	€ 640.199.324,00
% EU	80,00%	80,00%	80,00%	75,00%	
% IT	20,00%	20,00%	20,00%	25,00%	
Transition regions - EU contribution	€ 11.390.543,00	€ 2.643.843,00	€ 7.997.615,00	€ 918.000,00	€ 22.950.001,00
Transition regions - IT contribution	€ 7.593.696,00	€ 1.762.563,00	€ 5.331.744,00	€ 918.000,00	€ 15.606.003,00
Transition regions – Total allocation	€ 18.984.239,00	€ 4.406.406,00	€ 13.329.359,00	€ 1.836.000,00	€ 38.556.004,00
% EU	60,00%	60,00%	60,00%	50,00%	
% IT	40,00%	40,00%	40,00%	50,00%	
More Developed Regions - EU contribution	€ 25.312.319,00	€ 5.877.518,00	€ 17.770.160,00	€ 2.040.000,00	€ 50.999.997,00
More Developed Regions - IT contribution	€ 25.312.319,00	€ 5.877.518,00	€ 17.770.160,00	€ 2.040.000,00	€ 50.999.997,00
More Developed Regions – Total allocation	€ 50.624.638,00	€ 11.755.036,00	€ 35.540.320,00	€ 4.080.000,00	€ 101.999.994,00
% EU	50,00%	50,00%	50,00%	50,00%	
% IT	50,00%	50,00%	50,00%	50,00%	
EU contribution	€ 291.069.577,00	€ 67.561.991,00	€ 187.568.543,00	€ 37.599.886,00	€ 583.799.997,00
IT contribution	€ 96.497.694,00	€ 22.400.239,00	€ 63.552.096,00	€ 14.505.296,00	€ 196.955.325,00
Total NOP budget	€ 387.567.271,00	€ 89.962.230,00	€ 251.120.639,00	€ 52.105.182,00	€ 780.755.322,00
% EU	75,10%	75,10%	74,69%	72,16%	74,77%
% IT	24,90%	24,90%	25,31%	27,84%	25,23%

## Financial Information

Axis 1 / ESF

€ 387.567.271

#trasparency  
#simplification  
#effectiveness  
#efficiency  
#legality

Axis 2 / ERDF

€ 89.962.230

#open-gov  
#e-gov

Axis 3 / ERDF

€ 251.120.639

#multilevel governance

Axis 4 / ESF

€ 52.105.182

#support



**GOVERNANCE  
E CAPACITÀ  
ISTITUZIONALE  
2014 2020**







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